



**Wisconsin Insurance Security Fund**



September 5, 2018

**Open Claim Provider Notification Letter**

**RE: Penn Treaty Policy Administration Change  
New Claim Submission Information**

Dear Business Office Manager:

Since **Penn Treaty Network America Insurance Company** was ordered into liquidation on March 1, 2017, this Penn Treaty policy has been continued by the **Wisconsin Insurance Security Fund (WISF)**. WISF contracted with Penn Treaty, through its Receiver, to handle the policy administration. As a care provider for a Penn Treaty policyholder with an established claim, this letter is to inform you that effective September 12, 2018, policy administration will be assumed directly by the WISF.

**Claims for Benefits:** Effective **September 12, 2018** claim information must be sent to:  
**Wisconsin Insurance Security Fund  
2820 Walton Commons Lane, Suite 135  
Madison, WI 53718**

**Claims may also be faxed to 608-242-9472**

(You can continue to use the forms you were provided by the Penn Treaty office)  
Please note that the WISF does not accept health or disability claim information by e-mail or other unsecured method.

**Benefit Assignment:** You should be aware that the Wisconsin Insurance Security Fund **DOES NOT** allow the assignment of benefits for long term care coverage. This is a change from the process used by the Penn Treaty. Benefits under these policies are only paid to the policyholder. Assignment of Benefits will no longer be accepted effective September 12, 2018.

If you have any questions on this letter contact the Wisconsin Insurance Security Fund at 844-344-5484 or by e-mail [Wisconsin@wisf-madison.org](mailto:Wisconsin@wisf-madison.org).

Sincerely,



Allan Patek, Executive Director