



Wisconsin Insurance Security Fund



IMPORTANT NOTICE

Your Policy Administration is Changing

Effective September 12, 2018

Your Penn Treaty Policy covered by the Wisconsin Insurance Security Fund (WISF) will be serviced directly by the:

**Wisconsin Insurance Security Fund
2820 Walton Commons Lane, Suite 135
Madison, WI 53718**

**Toll-free 844-344-5484
Phone 608-242-9473
Fax 608-242-9472**

E-mail: Wisconsin@wisf-madison.org

[Do not send confidential materials or materials that contain protected personal or health information by regular e-mail]

WISF Business Hours (Central Time):

**Monday – Thursday 7:30 AM – 4:00 PM
Friday 7:30 AM – 12 Noon**

If you are not able to contact us during business hours and need to set an alternate time by appointment, you can request an appointment by sending your request to Wisconsin@wisf-madison.org or a message at 844-344-5484.

Premium Payments

Starting with premium payments due on or after September 16, 2018:

If you pay your premium by check: Your check should be made payable to the ***Wisconsin Insurance Security Fund***. Payment should be sent to:

Wisconsin Insurance Security Fund (WISF)
2820 Walton Commons Lane, Suite 135
Madison, WI 53718

If you pay your premium through automatic bank draft you do not need to take any action to continue your automatic premium

withdrawals: Penn Treaty will complete its final premium withdrawals on September 17 for September 1-15 payments. ACH withdrawals made starting September 18th will be from the Wisconsin Insurance Security Fund or WISF through Johnson Bank.

Claims Submissions

Any claims sent after September 12, 2018 should be sent to:

Wisconsin Insurance Security Fund
2820 Walton Commons Lane, Suite 135
Madison, WI 53718

Claims may also be faxed to 608-242-9472

(You can continue to use the forms you were provided by the Penn Treaty office.)

Do not send claim information by e-mail.

Policy Inquiries or Changes

Effective September 12, 2018 direct your inquiries or requests to:

Wisconsin Insurance Security Fund
2820 Walton Commons Lane, Suite 135
Madison, WI 53718

Toll-free: 844-344-5484

E-mail: Wisconsin@wisf-madison.org