

Wisconsin Insurance Security Fund

Colorado Bankers Life Insurance-Guaranty Association (WISF) Coverage

Claim, Surrender or Exchange Instructions Prior to 1/1/2026

On December 15, 2025, The Wisconsin Insurance Security Fund notified in-force policy and contract holders that it (with the other state guaranty associations) had completed an assumption agreement with Connecticut General Insurance Company to assume the covered obligations under the policies or contracts effective January 1, 2026.

Claims or surrenders submitted up to 12/31/2025 will be paid by WISF.

The policy/contract holder portal for your guaranty association coverage benefits provided by WISF is now available at this website: <https://policyaccess.com/coloradobankerslife/Account/Login> .

The website is operated by the guaranty association's third-party administrator Actuarial Management Resources (AMR). You may be able to log-on the first time using your user id and password from the company site. If that doesn't work use the registration. The portal's contract or policy will reflect our coverage limits including covering only up to \$300,000 per person and the application of the Moody's interest rate limit. If we exclude some contract value from coverage, you will still have a claim in the liquidation estate for this amount. It is unclear at this time what percentage the estate will be able to pay on policyholder claims or when this will occur. If you believe there is an error in the application of coverage, you can appeal this determination (instructions are included in the red box on page 2 of the letter).

The portal has **up-to-date information on the covered portion of your policy or contract.**

The portal also has the **forms necessary to execute either a surrender or 1035 exchange of an annuity.**

The portal has **secure uplink feature** to submit documents for processing. (need to be PDF documents)

Documents can also be submitted by **fax at 1-303-220-8056** or by **mail to AMR, P.O. Box 11609, Winston-Salem, NC 27116-1108**

If you want to complete a transaction, here is what you need to do:

Surrender – you must complete and submit **2 forms**: the **surrender form** along with the **assignment form**. [they are attached for your convenience] An individual surrender form must be submitted for each contract if you have more than one.

1035 exchange or transfer, you must submit **2 forms**: a **transfer form** to be submitted by the financial institution of your choice [this new institution will generate this form to include 3 pieces: transfer instructions, a letter of acceptance and corporate resolution] along with the **assignment form**.

Required monthly distribution and interest only payments will continue but the schedule will be altered.

*Please check your materials carefully to make sure all the items are completed. **Submit both required forms at the same time** together to speed processing. You can **return forms by the following**:*

The secure upload feature on the website

By Fax: 1-303-220-8056 Mail Address:

By Mail or Overnight: CBLIC, c/o AMR, PO Box 11609, Winston-Salem, NC 27116-1108

Do not send your forms to WISF, it will slow your processing.

You can get assistance by contacting our administrator at these contacts:

By phone: 1-833-658-2841

By e-mail: CBL@actmanre.com